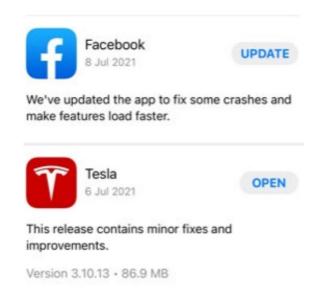# The Fickle World of
Software Development

The Fickle World of Software Development

Whilst every effort is made by our developers to provide a robust stable software, there will be, from time to time, bugs and issues that arise often without reason or warning.

There can be a myriad of reasons for this, some caused by the Android OS (Operating System) updates, hardware conflicts or an unknown code issues within our own system. This could also be within the AirStack cloud platform or maybe your local internet network.

These are very evident when you have to update a long establish app on your own personal smartphone, should wish to read the release notes you will see there is often 'bug fixes' for recently discovered software issues.

The team here at Cube Purple are always working to improve our software offering, should we discover a 'bug', minor or major, we will provide an appropriate update with the accompanying software release notes.

These can always be found at https://etimeclocks.uk/

We can assure you, the end user, we will work tirelessly to fix any issue that arises. During the process we may ask you for assistance to help our team analysis and subsequently fix the newly discovered issue.