

CPAir

What is CPAir?

CPAir is an asset management and reporting tool developed, hosted and maintained by Cube Purple Limited.

CPAir allows Cube Purple to connect an OnTime device and AirStack to a centralised platform, allowing improved management and support of devices for end customers. If an OnTime device is replaced, Cube Purple can activate a new device/deactivate an old device in an efficient manner.

End customers can view the Warranty statuses of all devices via AirStack and also have the option to receive monthly reports on their 'active' devices.

Do we need to upgrade our OnTime/AirStack software to connect to CPAir?

CPAir is integrated into the latest releases of OnTime/AirStack software, available from AirStack v5.0/OnTime v7.0 and above. An upgrade to AirStack & OnTime will be required in order to be connected to CPAir – Please see our AirStack FAQ document for all upgrade details.

Note – CPAir is compatible with Optima 11.3.2 and above.

Why are our TimeClocks being connected to CPAir?

- Receive enhanced support for OnTime devices through better diagnostics. CPAir will allow Cube Purple to have oversight of all devices details through a centralised portal.
- Option to receive automated monthly report on 'active' OnTime devices within the estate allow improved management and recording of assets.
- Improved oversight on Warranty status of all devices. Ensure all deployed locations have an in-warranty device through report reminders as a proactive approach.

What do customers need to do?

Book in your OnTime/AirStack upgrade to your Pre-Production environment. Following end to end testing with your team, a Live upgrade will be arranged.

Where is CPAir hosted and what data is stored?

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CPAir is hosted on a secure Cube Purple dedicated server. An API is installed into AirStack to connect the instance to CPAir.

No personal or sensitive data/information is transmitted/stored onto CPAir. The following data is stored on CPAir:

- Device Serial Numbers
- IMEI & MAC addresses
- Unique Identifiers
- Location
- Warranty/Renewal Dates
- Customer Email ID's for monthly active device reports (on request of customer)

Who do I contact with any questions?

For further information about CPAir and TimeClocks please see the dedicated website - <https://etimeclocks.uk/>.

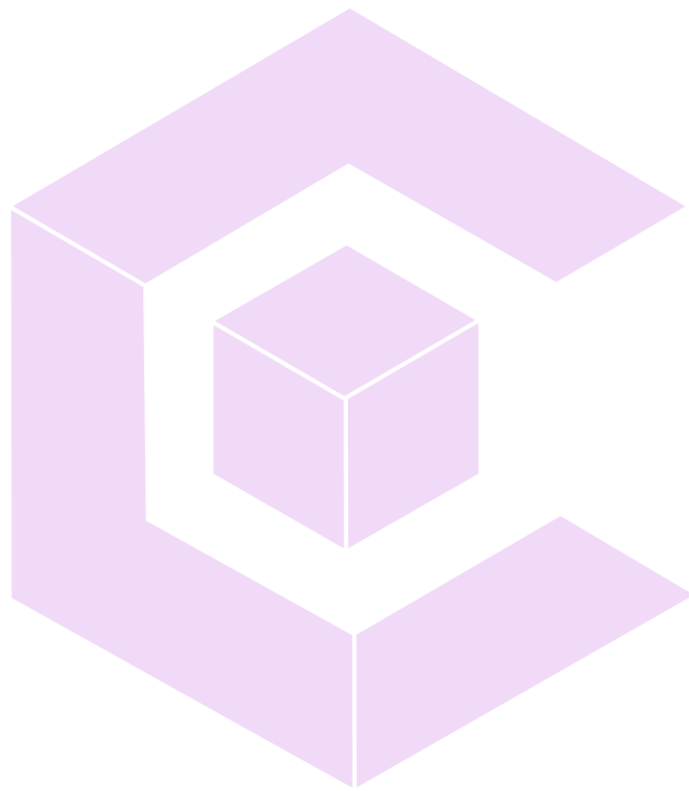
For issues or upgrade bookings please raise a ticket on the Customer Support Portal ticket.

Thank you for your assistance, we look forward to moving you to our latest enhancements and experience.

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