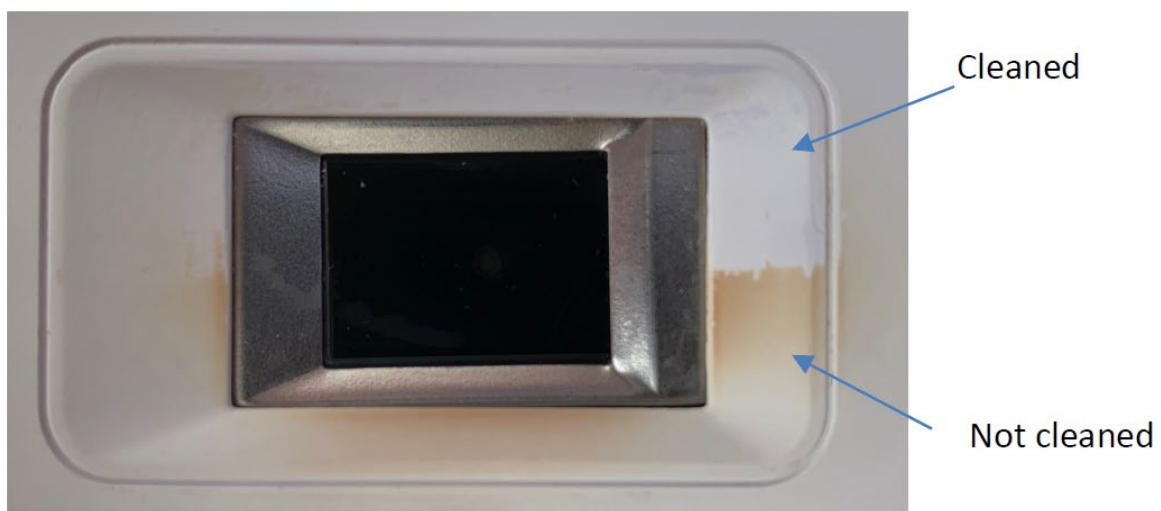


SmartHub Discolouration Report

ClockedIn have received a number of reports and comments about discolouration of the SmartHub TimeClock. This discolouration is due to general wear and tear of the device caused by, in the main, by feculent fingertips. These fingertips may be contaminated with nicotine, makeup and other such like contaminants. This stain has become ingrained in the surface of the plastic around the fingerprint reader.

Please see image below:



ClockedIn also provides the SmartHub to other environments, such as construction. These devices are supplied in black; we do not see this discolouration in that environment due to the device colour.

There has been some concern of the warmth of the fingerprint reader. This is due to the capacitive screen and finger reader and the small, 5-volt, electrical current within the device. I can confirm that all devices run within the manufacturers desired heat range with thermal lock-outs activated should the device exceed this range. Akin to leaving a standard smartphone (iOS or Android) out in sunlight for too long.

In addition to the above, when a standard smartphone is on and running a 'screen on' app such as Google Maps the user will experience a similar heating of the device, particularly the capacitive screen.

The SmartHub Timeclock will also be protected by the local fused electrical circuit, should there be a fault in the system the local fuse or trip-switch would be activated, this would

protect the local environment and electrical circuit; this in turn would provide a critical shutdown of the device.

In the extremely unlikely event of the above protection methods failing and the devices become so hot that it was to become “scorched” then there would be an expectation of evaluating the evidence of the damage to SmartHub by way of disfiguration of the plastic casing, scorching and initial / residual burning odour, none of which have been experienced on any of our TimeClocks at any point in time.

Mark Shaw

Director